



HSE139

Advanced Incident Management

Course Introduction:

This training introduces the participants to the workplace hazards categories and the Hierarchy of Control strategies for controlling hazards in the workplace. The course emphasizes identification of common hazards that exist on different occupations. The content is advancing in nature and is relevant to all workplace sites.

Course Objectives:

Upon successful completion of this course, the delegates will be able to:

- Identify the general workplace hazard categories
- Describe the four primary procedures used to identify hazards
- Discuss the various accident types that might result if hazards are not corrected
- Describe possible engineering and management hazard control strategies
- Discuss various problem-solving techniques to help control hazards
- Prepare an effective recommendation
- Define and give an example of a hazard and exposure

Who Should Attend?

This course is intended for engineers, problem and incident managers, quality managers, analysts, auditors, service desk staff, technicians and others responsible for resolution of critical incidents and managing organizational problems.

Course Outline:

Day 1:

Pre-Test

- What is a Hazard?
- What is Exposure?
- The Six-Step Process
- Four General Hazard Areas (MEEE)
- Thirteen Hazard Categories
- Informal and Formal Observation
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Day 2:

- Comprehensive surveys

- Interviewing techniques
- Workplace inspections
- Job Hazard Analysis
- Change Analysis

Day 3:

- Process Hazard Analysis
- Phase Hazard Analysis
- The Hierarchy of Controls
- Elimination and Substitution
- Engineering Controls

Day 4:

- Administrative Controls
- Personal Protective Equipment
- Interim Measures
- Solving safety problems
- Understanding problems

Day 5:

- Getting the facts
- Mind mapping
- Brainstorming
- What is an "effective" recommendation
- Answering Five Key Questions

Post Test

Course Certificate:

International Center for Training & Development (ICTD) will award an internationally recognized certificate(s) for each delegate on completion of training.

Course Methodology:

A variety of methodologies will be used during the course that includes:

- (30%) Based on Case Studies
- (30%) Techniques

- (30%) Role Play
- (10%) Concepts
- Pre-test and Post-test
- Variety of Learning Methods
- Lectures
- Case Studies and Self Questionnaires
- Group Work
- Discussion
- Presentation

Course Fees:

To be advised as per the course location. This rate includes participant's manual, Hand-outs, buffet lunch, coffee/tea on arrival, morning & afternoon of each day.

Course Timings:

Daily Course Timings:

08:00 - 08:20	Morning Coffee / Tea
08:20 - 10:00	First Session
10:00 - 10:20	Coffee / Tea / Snacks
10:20 - 12:20	Second Session
12:20 - 13:30	Lunch Break & Prayer Break
13:30 - 15:00	Last Session

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